

Iowa Department of Inspections and Appeals

Health Facilities Division Contacts

Lucas State Office Building, Third Floor | 321 East 12th Street | Des Moines, Iowa 50319-0083 | 515.281.4115 | FAX 515.281.5022

Department Director
Larry Johnson, Jr.
larry.johnson@dia.iowa.gov
 515.281.5457

Division Administrator
Dawn Fisk
dawn.fisk@dia.iowa.gov
 515.281.4233

Long-Term Care Bureau I

Assistant Division Administrator/Long-Term Care Bureau Chief (LTC I)

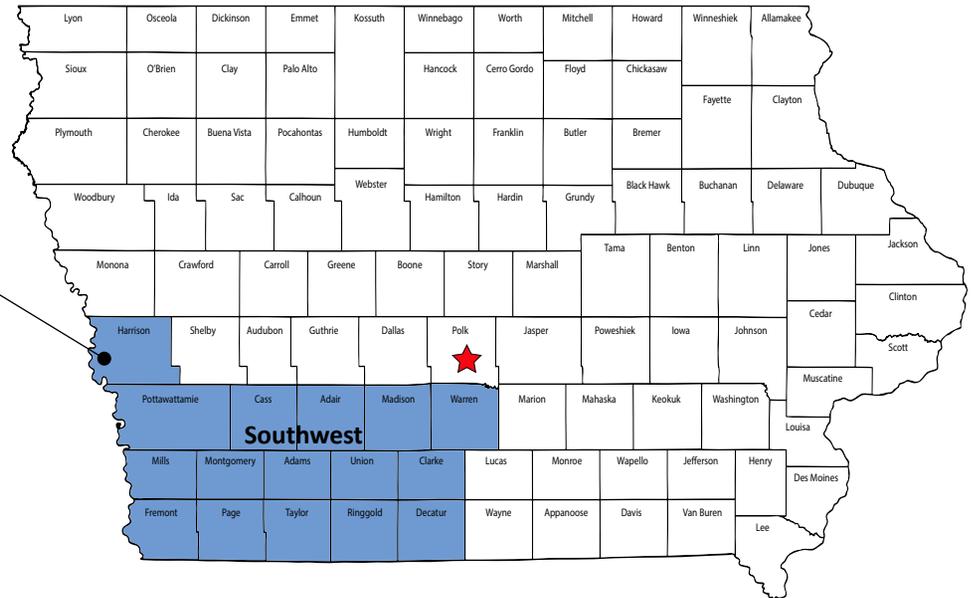
Patrice Fagen
patrice.fagen@dia.iowa.gov
 515.281.4245

➔ **Long-Term Care Program Coordinator, Southwest Iowa** ●
Jolyn Meehan
jolyn.meehan@dia.iowa.gov
 515.281.4079

➔ **Clinical Laboratory Improvement Amendments (CLIA) Program**
Kristine Rotzoll, CLIA Compliance Manager
State Hygienic Laboratory
kristine-rotzoll@uiowa.edu
 319.335.4500 or 1.800.421.IOWA

➔ **Direct Care Worker Registry (Certified Nursing Assistants)**
Stacey Siepmann
DCW@dia.iowa.gov
 515.281.0108

➔ **Resident Assessment Instrument (RAI) Coordinator**
Patrice Fagen or Jolyn Meehan
patrice.fagen@dia.iowa.gov or jolyn.meehan@dia.iowa.gov
 515.281.4245 or 515.281.4079



Southwest Iowa LTC Facilities

Counties served: Adair, Adams, Cass, Clarke, Decatur, Fremont, Harrison, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Taylor, Union, Warren

Polk County facilities served by the SW Iowa team:

- Brio of Johnston
- Calvin Manor
- Karen Acres
- Kenny Brook
- University Park

★ *Each regional LTC team is assigned to serve specific Polk County facilities.*

Iowa Department of Inspections and Appeals

Health Facilities Division Contacts

Long-Term Care Bureau II

Long-Term Care Bureau Chief (LTC II)

Mindla White

mindla.white@dia.iowa.gov

515.281.3765

➔ Long-Term Care Program Coordinator, Northwest Iowa ●

Dawn Carlson

dawn.carlson@dia.iowa.gov

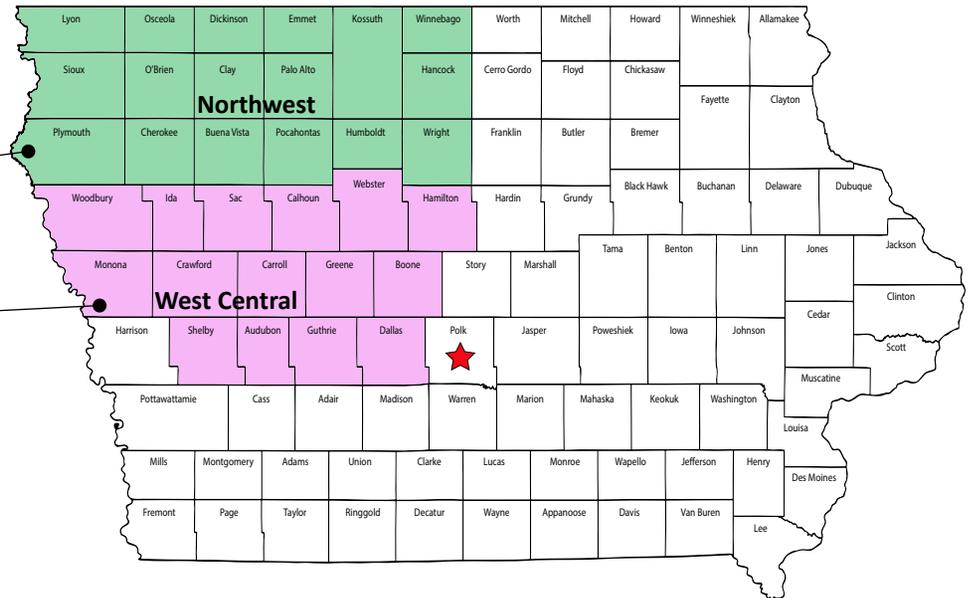
515.975.7298

➔ Long-Term Care Program Coordinator, West Central Iowa ●

Sharon Benson

sharon.benson@dia.iowa.gov

515.669.3149



★ Each regional LTC team is assigned to serve specific Polk County facilities.

Northwest Iowa LTC Facilities

Counties served: Buena Vista, Cherokee, Clay, Dickinson, Emmet, Hancock, Humboldt, Kossuth, Lyon, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sioux, Winnebago, Wright

Polk County facilities served by the NW Iowa team:

- Fountain West
- Iowa Jewish Senior Life
- Park Ridge Specialty Care
- Polk City Nursing and Rehabilitation
- Trinity Center

West Central Iowa LTC Facilities

Counties served: Audubon, Boone, Calhoun, Carroll, Crawford, Dallas, Greene, Guthrie, Hamilton, Ida, Monona, Sac, Shelby, Webster, Woodbury

Polk County facilities served by the West Central Iowa team:

- Edgewater (West Des Moines)
- Ramsey Village
- The Rehab Center of Des Moines
- Urbandale Health Care
- Wesley Acres

Iowa Department of Inspections and Appeals

Health Facilities Division Contacts

Long-Term Care Bureau III

Long-Term Care Bureau Chief (LTC III)

Kathy Kieler

kathy.kieler@dia.iowa.gov

515.281.5057

➔ Long-Term Care Program Coordinator, Northeast Iowa ●

Kathy Kieler (Interim)

kathy.kieler@dia.iowa.gov

515.281.5057

➔ Long-Term Care Program Coordinator, East Central Iowa ●

Teresa Grimm

teresa.grimm@dia.iowa.gov

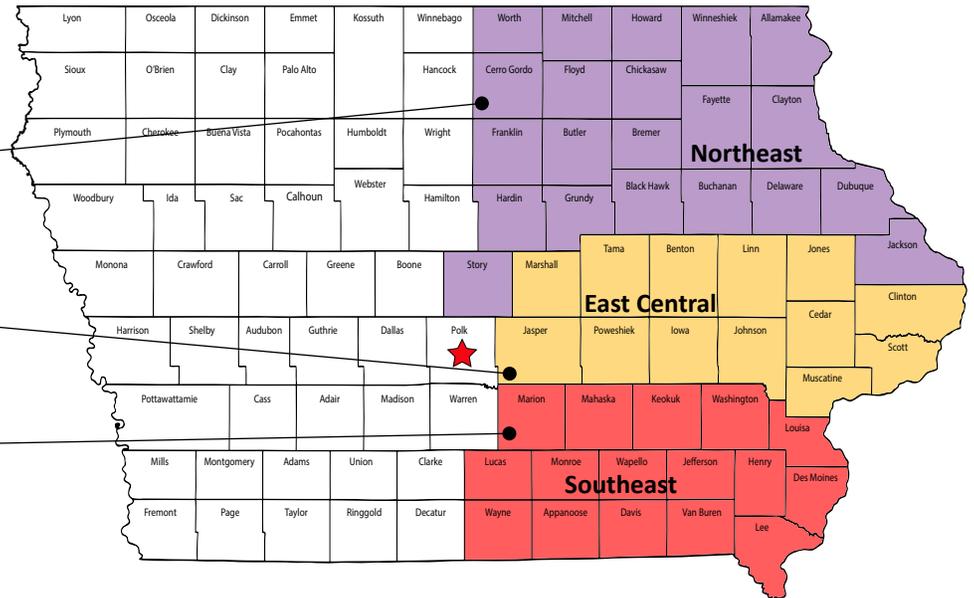
515.238.3195

➔ Long-Term Care Program Coordinator, Southeast Iowa ●

Josie Schulte

josie.schulte@dia.iowa.gov

515.669.5937



★ Each regional LTC team is assigned to serve specific Polk County facilities.

Northeast Iowa LTC Facilities

Counties served: Allamakee, Black Hawk, Bremer, Buchanan, Butler, Cerro Gordo, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Floyd, Franklin, Grundy, Hardin, Howard, Jackson, Mitchell, Story, Winneshiek, Worth

Polk County facilities served by the NE Iowa team:

- Bridges at Ankeny
- Child Serve
- Mill Pond
- On With Life
- QHC Mitchellville
- Sunny View

East Central Iowa LTC Facilities

Counties served: Benton, Cedar, Clinton, Iowa, Jasper, Johnson, Jones, Linn, Marshall, Muscatine, Poweshiek, Scott, Tama

Polk County facilities served by the East Central Iowa team:

- Bishop Drumm
- Genesis Senior Living
- Prairie View Vista Village
- Scottish Rite
- Valley View

Southeast Iowa LTC Facilities

Counties served: Appanoose, Davis, Des Moines, Henry, Jefferson, Keokuk, Lee, Louisa, Lucas, Mahaska, Marion, Monroe, Van Buren, Wapello, Washington, Wayne

Polk County facilities served by the SE Iowa team:

- Altoona Nursing & Rehabilitation
- Deerfield Retirement
- Fleur Heights
- Manorcare Health Services of West Des Moines
- Union Park

Iowa Department of Inspections and Appeals

Health Facilities Division Contacts

Medicare Services Bureau

Medicare Services Bureau Chief

Hema Lindstrom

hema.lindstrom@dia.iowa.gov

515.281.3079

➔ **Hospitals, PPS Units, and Portable X-Ray**

Christopher Dunn

christopher.dunn@dia.iowa.gov

515.281.4116

➔ **Home Health Agencies, Hospices, and Rural Health Clinics**

Barbara Rasmussen

barbara.rasmussen@dia.iowa.gov

515.281.4120

➔ **End-Stage Renal Disease Units, Ambulatory Surgical Centers, CORFs, and Rehabilitation Agencies**

John Osborne

john.osborne@dia.iowa.gov

515.281.4901

➔ **OASIS Education Program**

Maribeth Freland

maribeth.freland@dia.iowa.gov

515.669.6236

Complaint/Incident Bureau

Complaint/Incident Bureau Chief

Joni Klaassen

joni.klaassen@dia.iowa.gov

515.281.4227

➔ **Health Facilities Complaint Hotline**

hfd_complaint@dia.iowa.gov

1.877.686.0027

➔ **Home Health Agency Complaint Hotline**

1.800.383.4920

Complaint Bureau FAX

515.281.7106

Adult Abuse FAX

515.281.7284

Adult/Special Services Bureau

Adult and Special Services Bureau Chief

Linda Kellen

linda.kellen@dia.iowa.gov

515.281.7624

➔ **Intermediate Care Facilities for the Intellectually Disabled (Special Services) & Assisted Living Programs that begin with A-L (Adult Services)**

Catie Campbell

catie.campbell@dia.iowa.gov

515.281.3759

➔ **Residential Care Facilities and Children's Services (Special Services) & Assisted Living Programs that begin with M-Z (Adult Services)**

Deb Dixon

deb.dixon@dia.iowa.gov

515.281.4081